

## Pharmacy Billing Guidance Exceptions for Non-Enrolled Prescribers

The New York State (NYS) Medicaid program requires enrollment of all licensed prescribers and pharmacies who serve Medicaid members, including prescribing practitioners identified on pharmacy claims per the Centers for Medicare and Medicaid Services (CMS) and federal regulations. However, under the Medicaid Provider Enrollment Compendium (MPEC) found here:

<https://www.medicaid.gov/medicaid/program-integrity/affordable-care-act-program-integrity-provisions/index.html>, there are two exceptions to the provider enrollment requirement that are allowed and are listed below:

### 1. Interns, Residents and Foreign Physicians in Training

Pharmacies will receive the following reject codes/POS rejection messaging for prescriptions written by interns, residents, and foreign physicians in training:

Claims submitted with non-enrolled prescribers will deny with **reject code "71"** and a message of **"Prescriber not enrolled in Medicaid pgrm"**

When the provider writing the prescription is exempt from the enrollment requirement as they are an intern, resident, or foreign physician in training, pharmacies may override the claim to pay by entering **submission clarification code (SCC) "55" (or "42" if your system does not allow use of "55")**.

When used to override the rejection on an intern, resident, or foreign physician in training, no additional recordkeeping is needed by pharmacies.

### 2. Out-of-State (OOS) Licensed Prescribers that are treating Medicaid Members for a single instance of emergency care within 180 days. These prescribers need to be either enrolled Medicare with an "approved" status or are enrolled in their own state's Medicaid plan.

Pharmacies will receive the following reject codes/POS rejection messaging for prescriptions written by OOS licensed prescribers:

Claims submitted with non-enrolled prescribers will deny with **reject code "71"** and a message of **"Prescriber not enrolled in Medicaid pgrm"**

When the provider writing the prescription is not enrolled with NYS Medicaid, but is treating the member for an urgent/emergent condition, pharmacies may override the claim to pay by entering **submission clarification code (SCC) "55" (or "42" if your system does not allow use of "55")**.

When used to override the rejection for an urgent/emergent condition, pharmacies should document this on the prescription (e.g. in the notes field of an e-prescription).

#### Please Note:

- Pharmacist should document the enrollment status of the OOS licensed prescriber in Medicare or Medicaid in their own state and the circumstance in which the claim qualifies for a single instance of emergency medical care as noted above.
- Pharmacists should use their professional judgement when using the overrides according to the above policy, prescriber's information at hand, and member history available. Pharmacists

should contact Independent Health directly for claims that do not meet the exceptions outlined above.

Questions:

All questions regarding this policy can be directed to Independent Health's Pharmacy Help Desk at 1-800-993-9898