

Independent Health

Medicare H3344 plans

January 1, 2025 – December 31, 2025

Standard (non-urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	5,936	6,688	89%
Request denied	752	6,688	11%
Request approved only after time for review was extended	0	6,688	0.00%
Request approved only after appeal	46	6,688	0.69%

Expedited (urgent) Prior Authorization Requests

	How many times this happened	Out of total requests	Percentage
Request approved	523	593	88%
Request denied	70	593	12%
Request approved only after time for review was extended	0	593	0.00%
Request approved only after appeal	8	593	1.35%

Time Between Receiving a Prior Authorization Request and Sending a Decision

	Mean (Average) Time	Median (Middle) Time
Standard (non-urgent) Prior Authorization Requests (response due to provider within 14 calendar days)	2.34 days	0.0239 days
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)	10.51 hours	0.9807 hours