Plan Transition Process

When you transition to the new plan, you may be taking a prescription drug that is not on our formulary (covered drug list), or a drug that is subject to certain limits as shown on the formulary. Independent Health will cover a temporary 30-day supply of your drug(s) while you pursue a formulary exception. If your prescription is written for fewer than 30 days, we'll allow multiple fills to provide a maximum 30-day supply of the drug when you use a network pharmacy. After the 30-day transition fill, we will only pay for non-formulary drugs if your formulary exception request is approved.

If you are a resident of a long-term care facility:

- During the first 90 days as a member in our plan, Independent Health will cover a temporary 34-day transition supply, unless you have a prescription written for fewer days, if your ability to get your drug is limited or for a drug not on our formulary.
- If you are past the first 90 days of membership in our plan, we will cover a less than 34-day emergency supply if your ability to get your drug is limited or for a drug not on our formulary while you request a formulary exception.

If you are transitioning treatment settings:

For new or current Medicare Part D enrollees transitioning from one treatment setting to another or experiencing transitions due to level of care changes, Independent Health will provide a supply of medicine as required by the Centers for Medicare & Medicaid Services (CMS) transition and continuity of care provisions listed here:

- At a retail pharmacy: a 30-day transition supply. If the prescription is written for less than 30 days, Independent Health will allow multiple fills to provide up to a 30-day supply of the drug.
- If you are a resident of a long-term care facility: a 34-day transition supply, unless the prescription is written for fewer days.

After authorizing the temporary fills mentioned above, we will send you and your doctor a letter within three (3) business days that tells you the following:

- The temporary nature of the transition supply you received.
- Instructions for working with the plan and your doctor to find appropriate therapeutic alternatives that are on our Medicare Part D formularies.
- An explanation of your right to request a formulary exception.
- Instructions for requesting a formulary exception.
- Contact information for additional assistance.

