

# Independent Health. Standard Catastrophic

Coverage for: All Tier Levels | Plan Type: POS

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-501-3439 or visit www.independenthealth.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.independenthealth.com or call 1-800-501-3439 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	In-network: Individual \$8,700 /Family \$17,400 Out-of-network: Individual and Family Not Applicable	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes, preventive care and other major categories of service, as identified in the SBC, are not subject to deductible.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this plan covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/.
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	For network providers \$8,700 Individual / \$17,400 Family; for out- of-network providers: Unlimited	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billed charges, penalty amounts, and non-covered services.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <b>www.independenthealth.</b> <b>com or call 1-800-501-3439</b> for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You	J Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$0 - 3 Visits	100%	PCP Required. After 3 visits for Primary Care Allowance Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	<u>Specialist</u> visit	\$0 <u>copay</u> / visit	100%	None Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Preventive care/screening/immunization	No charge	100%	You may have to pay for services that aren't preventive. Ask your provider if the services are preventive. Then check what your plan will pay for. Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: \$0 <u>copay</u> / visit; Blood work: \$0 <u>copay</u> / visit; EKG: \$0 <u>copay</u> / visit	100%	None Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Imaging (CT/PET scans, MRIs)	\$0 <u>copay</u> / visit	100%	Radiology services, other than X-rays, including but not limited to MRI, MRA, CT Scans, myocardial perfusion imaging and PET Scans.	

Common		What Yo	u Will Pay		
Medical Event	Services You May Need	In-Network Provider (You will pay the least) Out-of-Network Provider (You will pay the most)		Limitations, Exceptions, & Other Important Information	
If you need drugs to treat your illness or condition	Preferred Generic Drugs (Tier 1)	\$0	Not Covered	Mail Order: Must be obtained from ProAct or Wegmans. Retail Pharmacy: Must be filled at a participating Pharmacy.	
More information about prescription drug coverage is available	Non-Preferred Generic Drugs (Tier 2)	\$0	Not Covered	Mail Order: Must be obtained from ProAct or Wegmans. Retail Pharmacy: Must be filled at a participating Pharmacy.	
at www.independenthealt h.com	Non-Preferred Brand Name Drugs (Tier 3)	\$0	Not Covered	Mail Order: Must be obtained from ProAct or Wegmans. Retail Pharmacy: Must be filled at a participating Pharmacy.	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$0 <u>copay</u> / visit	100%	Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
surgery	Physician/surgeon fees	\$0 <u>copay</u> / visit	100%	Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Emergency room care	\$0 <u>copay</u> / visit	\$0 <u>copay</u> / visit	None	
If you need immediate medical attention	Emergency medical transportation	\$0 <u>copay</u> / trip	\$0 <u>copay</u> / trip	Must be deemed medically necessary	
	Urgent care	\$0 <u>copay</u> / visit	\$0 <u>copay</u> / visit	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$0 <u>copay</u> / admission	100%	Semi-private room, per admission Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Physician/surgeon fees	\$0 <u>copay</u> / visit	100%	None Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$0 <u>copay</u> / visit	100%	After 3 visits for Primary Care Allowance Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Inpatient services	\$0 <u>copay</u> / admission	100%	Semi-private room, per admission Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
If you are pregnant	Office visits	\$0 <u>copay</u> / visit	100%	In- <u>Network Deductible</u> does not apply No charge after the initial diagnosis	
	Childbirth/delivery professional services	Physician: \$0 <u>copay</u> / procedure	100%	Semi-private room, per admission Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Childbirth/delivery facility services	Delivery: \$0 <u>copay</u> / admission	100%	Semi-private room, per admission	

Common	Services You May Need	What Yo	ou Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
	Home health care	\$0 <u>copay</u> / visit	100%	Up to 40 visits per <u>plan</u> year Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Rehabilitation services	\$0 <u>copay</u> / visit	100%	Up to 60 visits per condition per <u>plan</u> year	
	Habilitation services	\$0 <u>copay</u> / visit	100%	None	
If you need help recovering or have other special health needs	Skilled nursing care	\$0 <u>copay</u> / admission	100%	Semi-private room, per admission Up to 200 days per <u>plan</u> year Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Durable medical equipment	No charge <u>copay</u> / visit	100%	Authorization may be required. Failure to obtain could result in a penalty of up to a 50% reduction in covered services per instance.	
	Hospice services	\$0 <u>copay</u> / admission	100%	Up to 210 days per <u>plan</u> year	
If your child needs dental or eye care	Children's eye exam	\$0 <u>copay</u> / visit	Not Covered	Once every 12 months	
	Children's glasses	\$0 <u>copay</u> Not Covered		Once every 12 months. Contact EyeMed for additional options at 1-877-842-3348	
	Children's dental check-up	Not Covered	Not Covered	None	

Excluded Services & Other Covered Se	rvices:				
Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
Acupuncture	• Lon	g-Term Care	•	Routine Eye Care (Adult)	
Cosmetic Surgery	Nor the	-Emergency Care When Traveling Outside U.S.	•	Routine Foot Care	
Dental Care (Adult)	• Priv	ate-Duty Nursing	•	Weight Loss Programs	
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)					
Bariatric Surgery	• Hea	ring Aids	•	Infertility Treatment	
Chiropractic Care					

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact: Community Service Society of New York at 1-888-614-5400 or http://www.communityhealthadvocates.org/.

# Does this plan provide Minimum Essential Coverage? Yes.

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

# Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace,

# Language Access Services:

Please refer to Nondiscrimination statement and language assistance services contained within.

In accordance with Section 1303 of the Patient Protection and Affordable Care Act, at least \$1.00 of the total premium amount owed per enrollee per month is a payment for coverage of non-Hyde abortion services.

——To see examples of how this plan might cover costs for a sample medical situation, see the next section.—————

# About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal ca hospital delivery)	ire and a	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
The <u>plan's</u> overall <u>deductible</u>	\$8150	The <u>plan's</u> overall <u>deductible</u>	\$8150	The <u>plan's</u> overall <u>deductible</u>	\$8150
Specialist copayment	\$0	Specialist copayment	\$0	Specialist copayment	\$0
Hospital (facility) <u>copayment</u>	\$0	Hospital (facility) <u>copayment</u>	\$0	Hospital (facility) <u>copayment</u>	\$0
Other <u>copayment</u>	\$0	Other <u>copayment</u>	\$0	Other <u>copayment</u>	\$0
This EXAMPLE event includes services I Specialist office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and blood w</i> Specialist visit ( <i>anesthesia</i> )		This EXAMPLE event includes services like: Primary care physician office visits ( <i>including disease education</i> ) Diagnostic tests ( <i>blood work</i> ) Prescription drugs Durable medical equipment ( <i>glucose meter</i> )		This EXAMPLE event includes services like: Emergency room care ( <i>including medical supplies</i> ) Diagnostic test ( <i>x-ray</i> ) Durable medical equipment ( <i>crutches</i> ) Rehabilitation services ( <i>physical therapy</i> )	
Total Example Cost	\$12700	Total Example Cost	\$7400	Total Example Cost	\$1900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$8100	Deductibles	\$6700	Deductibles	\$1900
Copayments	\$0	Copayments	\$0	Copayments	\$0
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$60	Limits or exclusions	\$0
The total Peg would pay is	\$8160	The total Joe would pay is	\$6760	The total Mia would pay is	\$1900

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: Independent Health Member Services at 1-800-501-3439.

The **plan** would be responsible for the other costs of these EXAMPLE covered services.

## <u>English</u>

If you, or someone you're helping, has questions about Independent Health, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-800-501-3439.

Independent Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

## <u>Spanish</u>

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Independent Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-800-501-3439.

Independent Health cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

#### **Chinese**

如果您,或是您正在協助的對象,有關於[插入 Independent Health 項目的名稱 Independent Health 方面的問題,您有權利免費以您的母語得到幫助和 訊息。洽詢一位翻譯員,請撥電話[在此插入數字 1-800-501-3439。

Independent Health 遵守適用的聯邦民權法律規定,不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

## <u>Russian</u>

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Independent Health, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-800-501-3439.

Independent Health соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

#### French Creole

Si oumenm oswa yon moun w ap ede gen kesyon konsènan Independent Health, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan 1-800-501-3439.

Independent Health konfòm ak lwa sou dwa sivil Federal ki aplikab yo e li pa fè diskriminasyon sou baz ras, koulè, peyi orijin, laj, enfimite oswa sèks.

#### <u>Korean</u>

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Independent Health 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-800-501-3439 로 전화하십시오.

Independent Health은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

#### Italian

Se tu o qualcuno che stai aiutando avete domande su Independent Health, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-800-501-3439.

Independent Health è conforme a tutte le leggi federali vigenti in materia di diritti civili e non pone in essere discriminazioni sulla base di razza, colore, origine nazionale, età, disabilità o sesso.

#### <u>Yiddish</u>

איר האט דאס רעכט צו באקומען הילף און אינפארמאציע און אייער שפראך Independent Health אויב איר, אודר עמצער איר העלפסט, האט פראגעס וועגן, 1-800-501-3439 אומזיסט. צו רעדן מיט דער אי'בערזעצר, קלונג 1-800-501-3439

קומט נאך פעדעראלע ציווילע רעכטן געזעצן און דיסקרימינירט נישט Independent Health אויפן באזיס פון ראסע, קאליר, נאציאנאלע אפשטאם, דיסאביליטי, אדער געשלעכט.

#### Bangala-Bangali

যদি আপনি, অথবা আপনি অন্য কাউকে সহায়তা করছেন, সম্পর্কে প্রশ্ন আছে Independent Health, আপনার অধিকার আছে বিনা খরচে আগনার নিজয় ভাষাতে সাহায্য পাবার এবং তথ্য জানবার। অনুবাদকের সাথে কথা বলার জন্য, কল করুন 1-800-501-3439.

Independent Health প্রযোজ্য ফেডারেল নাগরিক অধিকার আইন মেনে চলে এবং জাতি, রঙ, জাতীয় উৎপত্তি, বয়স, অক্ষমতা, বা শিঙ্গের ভিত্তিতে বৈষম্য করে না।

## <u>Polish</u>

Jeśli Ty lub osoba, której pomagasz ,macie pytania odnośnie Independent Health, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-800-501-3439.

Independent Health postępuje zgodnie z obowiązującymi federalnymi prawami obywatelskimi i nie dopuszcza się dyskryminacji ze względu na rasę, kolor skóry, pochodzenie, wiek, niepełnosprawność bądź płeć.

## <u>Arabic</u>

#### **French**

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Independent Health, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-800-501-3439.

Independent Health respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

## <u>Urdu</u>

# <u>Tagalog</u>

Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Independent Health, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-800-501-3439.

Sumusunod ang Independent Health sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandidiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

# <u>Greek</u>

Εάν εσείς ή κάποιος που βοηθάτε έχετε ερωτήσεις γύρω απο το Independent Health, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας χωρίς χρέωση.Για να μιλήσετε σε έναν διερμηνέα, καλέστε 1-800-501-3439.

Independent Health συμμορφώνεται με τους ισχύοντες ομοσπονδιακούς νόμους για τα ατομικά δικαιώματα και δεν προβαίνει σε διακρίσεις με βάση τη φυλή, το χρώμα, την εθνική καταγωγή, την ηλικία, την αναπηρία ή το φύλο.

## <u>Albanian</u>

Nëse ju, ose dikush që po ndihmoni, ka pyetje për Independent Health, keni të drejtë të merrni ndihmë dhe informacion falas në gjuhën tuaj. Për të folur me një përkthyes, telefononi numrin 1-800-501-3439.

Independent Health vepron në përputhje me ligjet e zbatueshme federale të të drejtave civile dhe nuk ushtron diskriminim mbi baza si raca, ngjyra, prejardhja etnike, mosha, aftësia e kufizuar ose gjinia.

# Discrimination is Against the Law

Independent Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Independent Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Independent Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

If you need these services, contact Independent Health's Member Services Department.

If you believe that Independent Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Independent Health's Member Services Department, 511 Farber Lakes Drive, Buffalo, NY 14221, 1-800-501-3439, TTY users call 1-800-432-1110, fax (716) 635-3504, memberservice@servicing.independenthealth.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Independent Health's Member Services Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.