

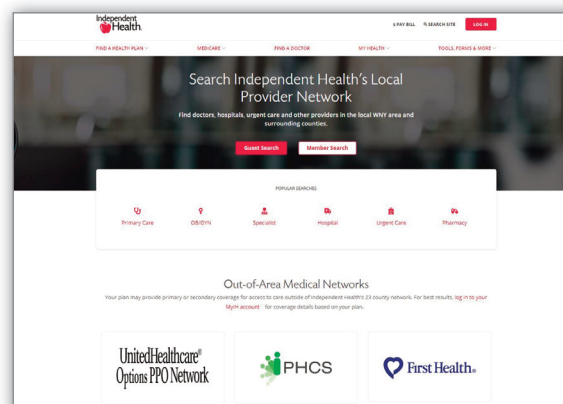


# Find a Doctor or Facility

At Independent Health, we make it easy for you to find a health care provider who participates in our network. Our **Find a Doctor** tool can help you search for doctors, specialists, hospitals, urgent care centers and more in 23 counties of New York and Pennsylvania. It's another way we're here to help you get and stay healthy.

## HOW IT WORKS

1. Visit [independenthealth.com/findadoctor](https://independenthealth.com/findadoctor)
2. Click **"Search as Member"** to log in to your MyIH account. You'll be redirected to the Find a Doctor page.
3. On the **Find a Doctor** page, choose one of two options:
  - Click **"Search Now"** to access the dashboard with filters for provider name, specialty and facility.
  - **Select from one of the Popular Search categories** for results with pre-set filters.
4. Further refine results as needed and click on a **provider** for more details.



## Before Your Appointment

Independent Health's online provider directory is updated regularly. Make sure your provider participates in our network prior to each visit so the services you receive are covered under your plan. Also, be sure to follow any preauthorization or precertification procedures required by your plan.

## Questions?

For information about your benefits, please refer to your benefit summary. If you have questions or would like additional information about Independent Health's provider network, contact our Member Services department at (716) 631-8701 or 1-800-501-3439 (TTY: 711).

You Deserve the RedShirt Treatment.®

