

## Independent Health Is the Smart Business Decision

Making it easy for the health of your business and your employees with low-cost plans and less hassle. All with the RedShirt ${ }^{\circledR}$ Treatment.

With an average of nearly 20 years' experience ${ }^{1}$, our tenured Sales team works hard to get the answers you need and make things easier so you can concentrate on the health of your business. Just like we have for over 40 years as WNY's locally-focused health plan.

## Independent () Health.



## AN ENHANCED NATIONAL NETWORK, A LOCAL TEAM AND THE REDSHIRT TREATMENT.

## THERE ARE EVEN MORE REASONS TO CHOOSE INDEPENDENT HEALTH.

Our local and national network agreements have your employees covered when and where they need it, regardless of their location. Plus access to tools, resources, member discounts, community programs and a wide range of unique health benefits. And it's all backed by the RedShirt ${ }^{\circledR}$ Treatment.

## OUR PROVIDER NETWORK HAS MEMBERS COVERED

No Matter Where They Live or Travel

- Our local network covers the eight counties of WNY, plus 15 surrounding counties in NY/PA

NEW FOR
2024

IDIRECT ${ }^{\circ}$ SILVER COPAY OPTION 2

Lower Cost Alternative to Platinum or Gold Tier

## Lower

Deductible

Copayments on Rx
$100 \%$
OF BROKERS WOULD RECOMMEND INDEPENDENT HEALTH ${ }^{3}$

[^0]
## 2024 Small Group Plans

## PLATINUM LEVEL

PLATINUM LEVEL PLANS CONTINUED ON NEXT PAGE»

FlexFit Platinum

Choice Plus Platinum ${ }^{3}$

## IN-NETWORK (IN)

First Dollar Coverage

| Deductible |
| :--- |
| Coinsurance |
| Out-of-Pocket Max. |


| OUT-OF-NETWORK (OON) |
| :--- | :--- |
| Deductible |
| Coinsurance |
| Out-of-Pocket Max. |
| MEDICAL SERVICES |
| Primary Care Office Visit |
| Specialist Office Visit |
| Telemedicine - General Medical \& Behavioral Health Services (participating <br> Teladoc providers only) For Dermatology telemedicine refer to the plan's benefitsummary <br> Urgent Care <br> Emergency Room Services <br> Outpatient Procedures Performed in an Ambulatory Surgery Center <br> Outpatient Procedures Performed in a Hospital <br> Inpatient Hospital Services (per admission) <br> PRESCRIPTION DRUGS |

## Pharmacy ${ }^{2}$

## PRODUCT DETAILS

## Wellness Benefits

## Network

## Q4 RATES

Employee Rate
Employee \& Child(ren) Rate
Employee \& Spouse Rate

## Family Rate

| N/A | N/A |  |
| :---: | :---: | :---: |
| \$0 | N/A |  |

## PLATINUM LEVEL

(CONTINUED)

| Passport Plan | Passport Plan |
| :---: | :---: |
| National | Local |
| Platinum | Platinum $^{5}$ |


| IN-NETWORK (IN) |
| :--- |
| First Dollar Coverage |
| Deductible |
| Coinsurance |
| Out-of-Pocket Max. |
| OUT-OF-NETWORK (OON) ${ }^{1}$ |


| Deductible |
| :--- |
| Coinsurance |
| Out-of-Pocket Max. |

MEDICAL SERVICES

| Primary Care Office Visit |
| :--- | :--- |
| Specialist Office Visit |
| Telemedicine - General Medical \& Behavioral Health Services (participating <br> Teladoc providers only) For Dermatology elemedicine refer to the p plan's benefit summary |
| Urgent Care |
| Emergency Room Services |
| Outpatient Procedures Performed in an Ambulatory Surgery Center |
| Outpatient Procedures Performed in a Hospital |
| Inpatient Hospital Services (per admission) |
| PRESCRIPTION DRUGS |

## Pharmacy ${ }^{2}$

## PRODUCT DETAILS

## Wellness Benefits

## Network

## Q4 RATES

Employee Rate
Employee \& Child(ren) Rate
Employee \& Spouse Rate

## Family Rate



## 2024 Small Group Plans



## Pharmacy ${ }^{2}$

## PRODUCT DETAILS

## Wellness Benefits

## Network

## Q4 RATES

Employee Rate
Employee \& Child(ren) Rate
Employee \& Spouse Rate

## Family Rate

1. OON coverage applies to non-participating providers outside Independent Health's service area. 2. All pharmacy copays/coinsurance accumulate to out-of-pocket maximums.
2. Offered in Erie and Niagara counties only.
3. Specific qualifications must be met.

| Activate Gold | Standard Healthy NY Gold ${ }^{4}$ | iDirect Gold Copay | iDirect Gold Copay Option 2 |
| :---: | :---: | :---: | :---: |
| \$750/\$1,500 | N/A | N/A | N/A |
| \$1,500/\$3,000 (E) | \$600/\$1,200 (E) | \$1,250/\$2,500 (T) | \$1,250/\$2,500 (T) |
| $25 \%$ Coinsurance after first dollar and deductible | 0\% | 0\% | 0\% |
| \$7,950/\$15,900 (E) | \$5,900/\$11,800 (E) | \$6,750/\$13,500 (E) | \$6,750/\$13,500 (E) |
| \$5,000/\$10,000 (E) | \$5,000/\$10,000 (E) | \$5,000/\$10,000 (T) | \$5,000/\$10,000 (T) |
| Deductible then 50\% | Deductible then 50\% | Deductible then 50\% | Deductible then 50\% |
| \$10,000/\$20,000 (E) | \$10,000/\$20,000 (E) | \$10,000/\$20,000 (E) | \$10,000/\$20,000 (E) |
| \$20 Copayment after first dollar and deductible | Deductible then \$25 | \$20 | \$20 |
| \$50 Copayment after first dollar and deductible | Deductible then \$40 | Deductible then \$50 | Deductible then \$50 |
| \$0 | \$0 | \$0 | \$0 |
| \$75 Copayment after first dollar and deductible | Deductible then \$60 | \$75 | \$75 |
| 25\% Coinsurance after first dollar and deductible | Deductible then \$150 | Deductible then \$150 | Deductible then \$150 |
| 25\% Coinsurance after first dollar and deductible | Deductible then \$100 | Deductible then \$100 | Deductible then \$100 |
| 25\% Coinsurance after first dollar and deductible | Deductible then \$100 | Deductible then \$125 | Deductible then \$125 |
| $25 \%$ Coinsurance after first dollar and deductible | Deductible then $\$ 1,000$ | Deductible then \$1,000 | Deductible then \$750 |
| \$10/25\%/50\% after first dollar and deductible | \$10/\$35/\$70 | \$10/\$40/50\% | \$10/\$40/\$100 |
| Health Extras ${ }^{5 M}$ or Nutrition | Health Extras ${ }^{5 M}$ or Nutrition | Health Extras ${ }^{5 M}$ or Nutrition | Health Extras ${ }^{\text {SM }}$ or Nutrition |
| IHC | IHC | IHC | IHC |
| \$672.98 | \$609.93 | \$708.49 | \$720.21 |
| \$1,144.07 | \$1,036.88 | \$1,204.43 | \$1,224.36 |
| \$1,345.96 | \$1,219.86 | \$1,416.98 | \$1,440.42 |
| \$1,917.99 | \$1,738.30 | \$2,019.20 | \$2,052.60 |

## 2024 Small Group Plans



## Pharmacy ${ }^{2}$

## PRODUCT DETAILS

## Wellness Benefits

## Network

| Q4 RATES |
| :--- |
| Employee Rate |
| Employee \& Child(ren) Rate |
| Employee \& Spouse Rate |
| Family Rate |


| iDirect Gold Copay Option 3 | iDirect Gold Copay HSAQ | Passport Plan National Gold HSAQ | Passport Plan <br> Local <br> Gold <br> $H_{S A Q}{ }^{5}$ |
| :---: | :---: | :---: | :---: |
|  | HealthEquity | HealthEquity | HealthEquity |
| N/A | N/A | N/A | N/A |
| \$600/\$1,200 (T) | \$1,600/\$3,200 (T) | \$1,600/\$3,200 (T) | \$1,600/\$3,200 (T) |
| 0\% | 0\% | Deductible then 20\% | Deductible then 20\% |
| \$5,900/\$11,800 (E) | \$4,500/\$9,000 (E) | \$6,750/\$13,500 (E) | \$6,750/\$13,500 (E) |
| \$5,000/\$10,000 (T) | \$5,000/\$10,000 (T) | \$5,000/\$10,000 (T) | \$5,000/\$10,000 (T) |
| Deductible then 50\% | Deductible then 50\% | Deductible then 50\% | Deductible then 50\% |
| \$10,000/\$20,000 (E) | \$10,000/\$20,000 (E) | \$10,000/\$20,000 (E) | \$10,000/\$20,000 (E) |
| Deductible then \$25 | Deductible then \$20 | Deductible then 20\% | Deductible then 20\% |
| Deductible then \$40 | Deductible then \$50 | Deductible then 20\% | Deductible then 20\% |
| \$0 | Deductible then \$0 | Deductible then \$0 | Deductible then \$0 |
| Deductible then \$75 | Deductible then \$75 | Deductible then 20\% | Deductible then 20\% |
| Deductible then \$150 | Deductible then \$150 | Deductible then 20\% | Deductible then 20\% |
| Deductible then \$75 | Deductible then \$100 | Deductible then 20\% | Deductible then 20\% |
| Deductible then \$100 | Deductible then \$125 | Deductible then 20\% | Deductible then 20\% |
| Deductible then \$1,000 | Deductible then \$750 | Deductible then 20\% | Deductible then 20\% |
| \$10/\$35/50\% | Deductible then $\$ 10 / \$ 40 / 50 \%$ | Deductible then \$10/20\%/50\% | Deductible then \$10/20\%/50\% |
| Health Extras ${ }^{5 M}$ or Nutrition | Health Extras ${ }^{5 M}$ or Nutrition | Health Extras ${ }^{\text {SM }}$ | Health Extras ${ }^{5 M}$ or Nutrition |
| IHC | IHC | IHC + United National | IHC + United National |
| \$726.28 | \$683.27 | \$895.09 | \$675.19 |
| \$1,234.68 | \$1,161.56 | \$1,521.65 | \$1,147.82 |
| \$1,452.56 | \$1,366.54 | \$1,790.18 | \$1,350.38 |
| \$2,069.90 | \$1,947.32 | \$2,551.01 | \$1,924.29 |

## 2024 Small Group Plans

## SILVER LEVEL

SILVER LEVEL PLANS CONTINUED ON NEXT PAGE »

## IN-NETWORK (IN)

First Dollar Coverage
Deductible
Coinsurance
Out-of-Pocket Max.

## OUT-OF-NETWORK (OON) ${ }^{1}$

## Deductible

Coinsurance
Out-of-Pocket Max.

## MEDICAL SERVICES

Primary Care Office Visit

## Specialist Office Visit

Telemedicine - General Medical \& Behavioral Health Services (participating Teladoc ${ }^{\circ}$ providers only) For Dermatology telemedicine refer to the plan's benefit summary

## Urgent Care

## Emergency Room Services

Outpatient Procedures Performed in an Ambulatory Surgery Center
Outpatient Procedures Performed in a Hospital
Inpatient Hospital Services (per admission)

## PRESCRIPTION DRUGS

## Pharmacy ${ }^{2}$

## PRODUCT DETAILS

Wellness Benefits
Network

| Q4 RATES |
| :--- |
| Employee Rate |
| Employee \& Child(ren) Rate |
| Employee \& Spouse Rate |
| Family Rate |

## 2024 Small Group Plans

## SILVER LEVEL

(Continued)

## IN-NETWORK (IN)

## First Dollar Coverage

## Deductible

## Coinsurance

Out-of-Pocket Max.

## OUT-OF-NETWORK (OON) ${ }^{1}$

## Deductible

## Coinsurance

Out-of-Pocket Max.

## MEDICAL SERVICES

Primary Care Office Visit

## Specialist Office Visit

Telemedicine - General Medical \& Behavioral Health Services (participating Teladoc ${ }^{\circ}$ providers only) For Dermatology telemedicine refer to the plan's benefit summary

## Urgent Care

## Emergency Room Services

Outpatient Procedures Performed in an Ambulatory Surgery Center

## Outpatient Procedures Performed in a Hospital

## Inpatient Hospital Services (per admission)

## PRESCRIPTION DRUGS

## Pharmacy ${ }^{2}$

## PRODUCT DETAILS

## Wellness Benefits

## Network

| Q4 RATES |
| :--- |
| Employee Rate |
| Employee \& Child(ren) Rate |
| Employee \& Spouse Rate |
| Family Rate |


| iDirect | Choice Plus | Passport Plan | Passport Plan |
| :---: | :---: | :---: | :---: |
| Silver | Silver | National | Local |
| Coinsurance | HSAQ | Silver | Silver |
| HSAQ |  | HSAQ | HSAQ $^{5}$ |


| HealthEquity <br> N/A |  | NealthEquity | HealthEquity |
| :---: | :---: | :---: | :---: | | HealthEquity |
| :---: |


| Deductible then 20\% | Deductible then <br> A: \$35 B: 50\% | Deductible then 20\% | Deductible then 20\% |
| :--- | :--- | :--- | :--- |
| Deductible then 20\% | Deductible then <br> A: \$60 B: 50\% | Deductible then 20\% | Deductible then 20\% |
| Deductible then \$0 | Deductible then \$0 | Deductible then \$0 | Deductible then \$0 |
| Deductible then 20\% | Deductible then <br> A: \$75 B: 50\% | Deductible then 20\% | Deductible then 20\% |
| Deductible then 20\% | Deductible then <br> A: \$250 B: \$250 | Deductible then 20\% | Deductible then 20\% |
| Deductible then 20\% | Deductible then <br> A: \$175 B: 50\% | Deductible then 20\% | Deductible then 20\% |
| Deductible then 20\% | Deductible then <br> A: \$200 B: 50\% | Deductible then 20\% | Deductible then 20\% |
| Deductible then 20\% | Deductible then <br> A: \$1,000 B: 50\% | Deductible then 20\% | Deductible then 20\% |


| Deductible then <br> $\$ 15 / 20 \% / 50 \%$ | Deductible then <br> $\$ 15 / \$ 50 / 50 \%$ | Deductible then <br> $\$ 15 / 20 \% / 50 \%$ | Deductible then <br> $\$ 15 / 20 \% / 50 \%$ |
| :---: | :---: | :---: | :---: |
| Health Extras ${ }^{\text {SM }}$ <br> or Nutrition | Health Extras ${ }^{\text {SM }}$ <br> or Nutrition | Health Extras ${ }^{\text {SM }}$ | Health Extras ${ }^{\text {SM }}$ <br> or Nutrition |
| IHC | Choice Plus | IHC + United National | IHC + United National |

## BRONZE LEVEL



## Pharmacy ${ }^{2}$

## PRODUCT DETAILS

## Wellness Benefits

## Network

| Q4 RATES |
| :--- |
| Employee Rate |
| Employee \& Child(ren) Rate |
| Employee \& Spouse Rate |
| Family Rate |


| iDirect Bronze Blended HSAQ | iDirect Bronze Coinsurance HSAQ | iDirect <br> Bronze MV HSAQ |
| :---: | :---: | :---: |
| HealthEquity | HealthEquity | HealthEquity |
| N/A | N/A | N/A |
| \$6,000/\$12,000 (E) | \$5,600/\$11,200 (E) | \$7,500/\$15,000 (E) |
| Deductible then 30\% | Deductible then 50\% | 0\% |
| \$7,500/\$15,000 (E) | \$7,500/\$15,000 (E) | \$7,500/\$15,000 (E) |
| \$7,500/\$15,000 (E) | \$7,500/\$15,000 (E) | \$10,000/\$20,000 (E) |
| Deductible then 50\% | Deductible then 50\% | Deductible then 50\% |
| \$15,000/\$30,000 (E) | \$15,000/\$30,000 (E) | \$20,000/\$40,000 (E) |
| Deductible then \$40 | Deductible then 50\% | Deductible then \$0 |
| Deductible then \$60 | Deductible then 50\% | Deductible then \$0 |
| Deductible then \$0 | Deductible then \$0 | Deductible then \$0 |
| Deductible then \$75 | Deductible then 50\% | Deductible then \$0 |
| Deductible then 30\% | Deductible then 50\% | Deductible then \$0 |
| Deductible then 30\% | Deductible then 50\% | Deductible then \$0 |
| Deductible then 30\% | Deductible then 50\% | Deductible then \$0 |
| Deductible then 30\% | Deductible then 50\% | Deductible then \$0 |
| Deductible then \$20/30\%/50\% | Deductible then 50\% | Deductible then \$0 |
| Health Extras ${ }^{\text {SM }}$ or Nutrition | Health Extras ${ }^{\text {SM }}$ or Nutrition | Health Extras ${ }^{\text {SM }}$ or Nutrition |
| IHC | IHC | IHC |
| \$521.60 | \$515.11 | \$521.22 |
| \$886.72 | \$875.69 | \$886.07 |
| \$1,043.20 | \$1,030.22 | \$1,042.44 |
| \$1,486.56 | \$1,468.06 | \$1,485.48 |

## 2024 Small Group Plans

## BRONZE LEVEL

(CONTINUED)


## Pharmacy ${ }^{2}$

## PRODUCT DETAILS

## Wellness Benefits

## Network

## Q4 RATES

Employee Rate
Employee \& Child(ren) Rate
Employee \& Spouse Rate

## Family Rate

| HealthEquity | HealthEquity |
| :---: | :---: |
| N/A | N/A |
| \$5,600/\$11,200 (E) | \$5,600/\$11,200 (E) |
| Deductible then 50\% | Deductible then 50\% |
| \$7,500/\$15,000 (E) | \$7,500/\$15,000 (E) |
| \$7,500/\$15,000 (E) | \$7,500/\$15,000 (E) |
| Deductible then 50\% | Deductible then 50\% |
| \$15,000/\$30,000 (E) | \$15,000/\$30,000 (E) |
| Deductible then 50\% | Deductible then 50\% |
| Deductible then 50\% | Deductible then 50\% |
| Deductible then \$0 | Deductible then \$0 |
| Deductible then 50\% | Deductible then 50\% |
| Deductible then 50\% | Deductible then 50\% |
| Deductible then 50\% | Deductible then 50\% |
| Deductible then 50\% | Deductible then 50\% |
| Deductible then 50\% | Deductible then 50\% |
| Deductible then 50\% | Deductible then 50\% |
| Health Extras ${ }^{\text {SM }}$ | Health Extras ${ }^{\text {SM }}$ or Nutrition |
| IHC + United National | IHC + United National |
| \$713.36 | \$541.05 |
| \$1,212.71 | \$919.79 |
| \$1,426.72 | \$1,082.10 |
| \$2,033.08 | \$1,541.99 |

## YOU GET MORE WITH THE REDSHIRT${ }^{\circ}$ TREATMENT.

The benefits of being an Independent Health member goes well beyond affordable, high-quality coverage. It's convenient access to tools, resources, member savings, community programs and a wide range of unique health benefits ${ }^{1}$ - all backed by leading service and support.

| lealth | Inderendeath |
| :---: | :---: |
| Zx'res |  |
|  | $\begin{aligned} & 9000 \\ & \text { VISA } \end{aligned}$ |

## 600+ WELLNESS DISCOUNTS

Members can show their member ID card for exclusive health and wellness discounts - up to $30 \%$ off - at a wide range of local businesses.

## \$O PREVENTIVE CARE

More than 60 FREE services from checkups and screenings to vaccines.

## EARN ST,000 BAGK

Nutrition Benefit² pays members back for buying fresh fruits and vegetables.


## EARN UP TO \$30 IN REDSHIRT REWARDS"

Get rewarded ${ }^{3}$ for completing healthy actions like annual checkups, flu shots and health screenings and choose a gift card at a wide range of retailers, including Amazon.com Gift Card, Target and more!

## SO PREVENTIVE RX

For cholesterol, blood pressure, diabetes, antidepressants and so much more.

Plus - Get Vision Discounts with EyeMed providers. Also available, Dental Coverage through Delta Dental.


## DIGITAL HEALTH TOOLS AND APPS



Download the MylH app to get started with personalized plan information and access to a wide range of easy-to-use digital tools and resources. Chat with a RedShirt, search for a doctor or pharmacy, view member ID card, track balances and so much more.


Scan here to download the MyIH app

It's all a tap away! Brook and Brook+ (health coaching, diabetes/weight management), Compare Medical and Rx Costs (online compare tools),
e-pay (pay plan bills electronically) and more!

## CONNECT WITH OUR COMMUNITY

Our goal is to improve the health and well-being of every Western New Yorker, not just our members. That's why we partner with local organizations to offer programs and events that promote the importance of healthy choices and easy access to healthy activities. Bringing healthy to WNY - year-round:

- Buffalo Outer Harbor
- Buffalo P.A.L. PlayStreets
- Buffalo RiverWorks
- First Night ${ }^{\circledR}$ Buffalo
- Fitness for Kids Challenge
- Fitness in the Parks
- Good for the Neighborhood ${ }^{\circledR}$
- Healthy Options ${ }^{\circledR}$
- Kids Run
- Larkin Square Food Truck Tuesdays
- Reddy Bikeshare
- GObike Buffalo's SkyRide
- Soccer for Success
- Tifft Nature Preserve

To learn about community partnerships, visit independenthealth.com/in-the-community.


You Deserve the RedShirt Treatment. ${ }^{\circ}$
Call our RedShirts ${ }^{\text {SM }}$ today at 1-800-453-1910.

## Independent $\bigcirc$ Health.

independenthealth.com

[^1]
[^0]:    1. Independent Health commercial sales.
    2. UnitedHealthcare network analysis, March 31, 2023.
    3. 2022 Consumer and Employer Third Party Blinded Stakeholder Studies and 2023 Broker Stakeholder Study. Data subject to change without notification.
[^1]:    1. Benefits vary by plan
    2. Canned or frozen fruits and vegetables are excluded. Money back is in the form of store credit for future purchases.
    3. Rewards will be issued when Independent Health receives notification of a claim for each service, which may take up to 90 days for a provider to submit the claim(s). $\$ 30.00$ limit per eligible member (subscriber, spouse and dependents 18 years of age and older) per plan year.
