

Independent Health's Provider Network

Peace of mind at home and across the country.

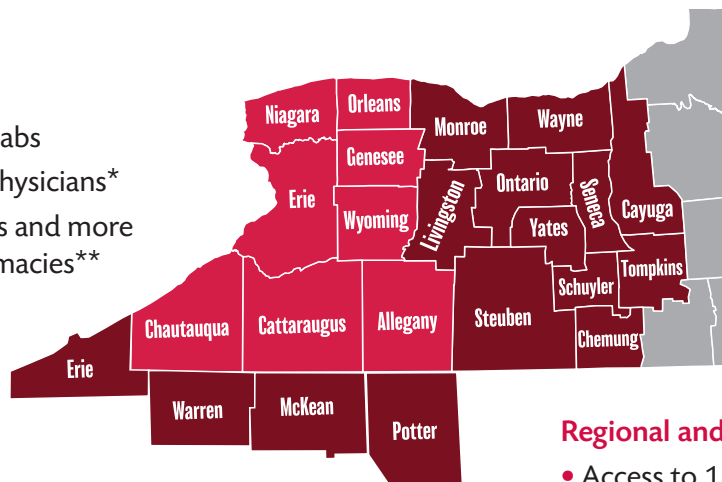


At Independent Health, we make it easy for our members to access the care they need in Western New York, and beyond. Our provider network is a combination of a *local network for Point of Service plans* and, starting January 1, 2024, upon your plan's renewal, a *new, enhanced national network* through UnitedHealthcare for access to care outside the region.

The **Independent Health Network** is for in-network access to local providers in the 8 core counties of Independent Health's service area, plus 15 surrounding counties:

Western New York

- Access to all hospitals and labs
- More than 98% of WNY physicians*
- Nearly all WNY pharmacies and more than 64,000 national pharmacies**



Pennsylvania Border

- Access to 6 hospitals and over 1,200 providers

Regional and Central NY

- Access to 11 hospitals and over 9,100 providers

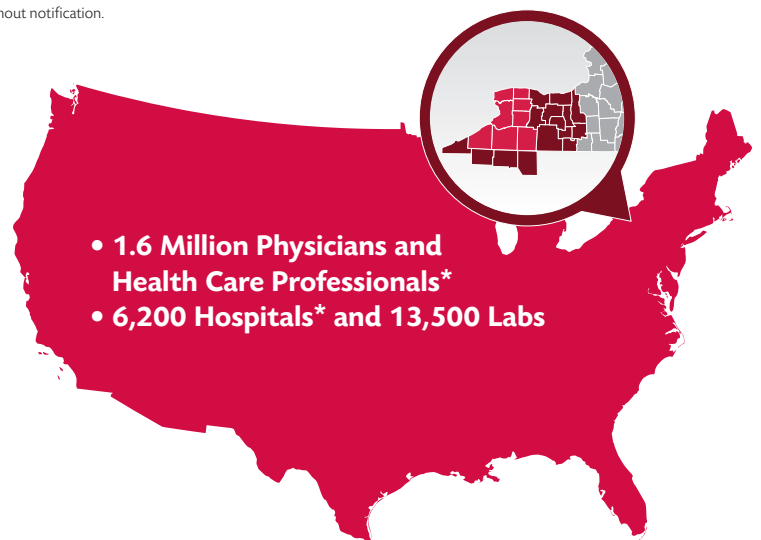
* New York State Office of the Professions data and Independent Health contracted physicians.

** Independent Health's participating pharmacy directory as of August 2022. Data subject to change without notification.

The **UnitedHealthcare Options PPO Network** is for access to providers when traveling outside of the 23 counties of the Independent Health Network listed above:

National Network

- Access to care outside of the Independent Health service area.

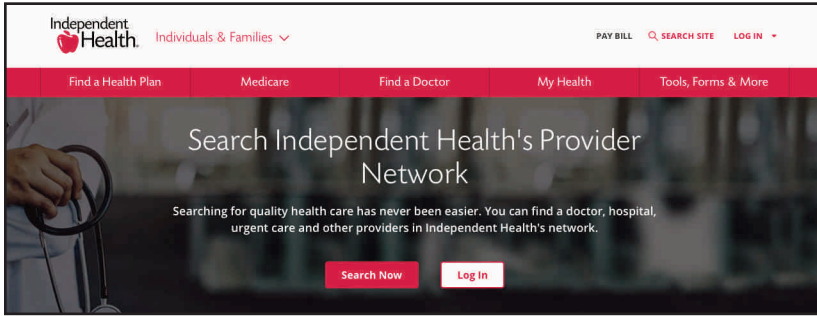


- 1.6 Million Physicians and Health Care Professionals*
- 6,200 Hospitals* and 13,500 Labs

* UnitedHealthcare Network Analysis, March 31, 2023.

Accessing Care Is Easy

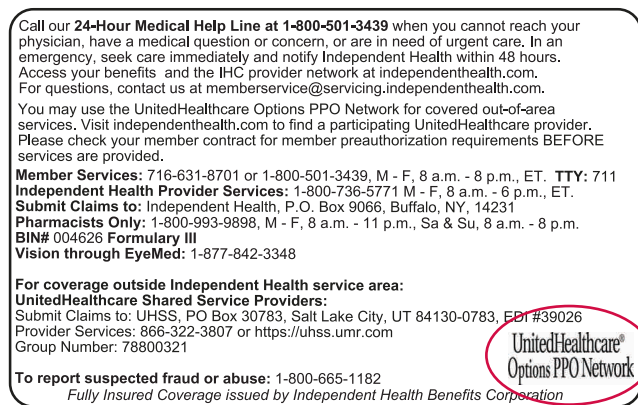
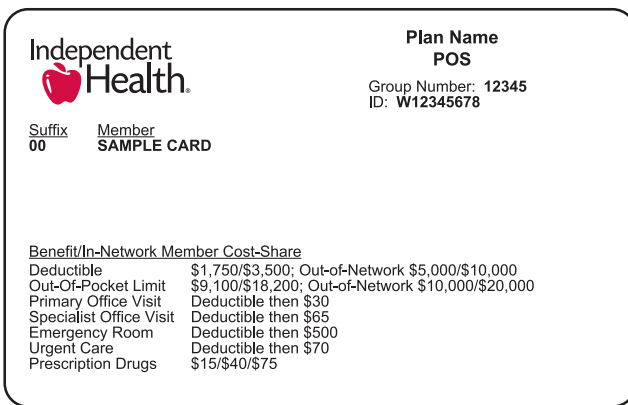
The best place to start is the **Find a Doctor** section of Independent Health's website.



Search for providers in the Independent Health Network, as well as providers outside of the 23 counties of the Independent Health Network by **clicking on the links displayed for UnitedHealthcare**.



Your Member ID Card: Show It to Know It!



A Point of Service (POS) plan comes with out-of-network benefits. When scheduling elective care outside of our 23 county network, you can minimize your out-of-network cost share and protect yourself from balance billing by choosing a UnitedHealthcare Options PPO Provider.

Be sure to point out the UnitedHealthcare Options PPO Network logo on the back of your Member ID card. Your provider will recognize the UnitedHealthcare Options PPO logo on the back of your ID card and process your claim accordingly.

Have your Member ID card ready wherever you travel. Download the FREE MyIH app!



independenthealth.com/MyIH



You Deserve the RedShirt Treatment.®