Finding a Provider in UnitedHealthcare Options PPO Network

At Independent Health, we make it easy for our members to access the care they need in Western New York, and beyond.

If you are searching for a provider in our enhanced national network, a search tool is available to help you find a doctor and other providers in the UnitedHealthcare Options PPO Provider network.

Easy Ways to Find a UnitedHealthcare Options PPO Provider

- If you have a doctor and would like to learn if they participate in the UnitedHealthcare Options PPO Network, the easiest way to do this is to call the provider office.

- **To search for a provider, you can access the UnitedHealthcare Options PPO Provider Search:**
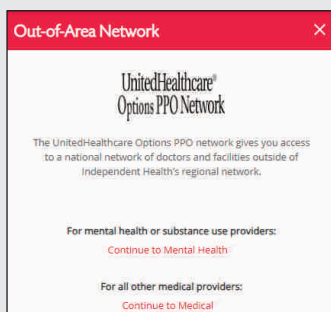
UnitedHealthcare® Options PPO Network

◀ **Go to the "Find a Doctor" section of the Independent Health website and scroll down to click the UnitedHealthcare link or scan the QR code.** ▶
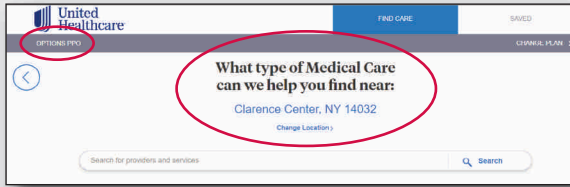
The UnitedHealthcare Options PPO Provider Search Tool

Search for doctors, hospitals, services, treatments and more based upon the zip code provided. Narrow your search by distance, gender, language spoken, accepting new patients, hours available and other key preferences.

Out-of-Area Network ×

UnitedHealthcare® Options PPO Network

The UnitedHealthcare Options PPO network gives you access to a national network of doctors and facilities outside of Independent Health's regional network.

For mental health or substance use providers:
Continue to Mental Health

For all other medical providers:
Continue to Medical

◀ **Choose which type of provider you are searching for, Mental Health or Medical.**
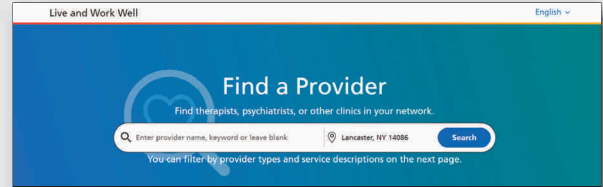
Medical Health Providers

HELPFUL TIPS

- Make sure the network name "Options PPO" is displayed.
- Check the search location. This will default to your browser location.
- If you prefer to search for providers in other locations, click "Change Location" and enter a new zip code.
- **Note:** Your pharmacy benefits are through **Independent Health** and **not** UnitedHealthcare Options PPO. Refer your pharmacist to review the back of your Member ID card for information.

Mental Health Providers

HELPFUL TIPS

- Check the search location. This will default to your browser location.
- If you prefer to search for providers in other locations, click in the field with the city, state and zipcode and type a new location.
- **Note:** Your pharmacy benefits are through **Independent Health** and **not** UnitedHealthcare Options PPO. Refer your pharmacist to review the back of your Member ID card for information.

Questions? We Can Help!

Contact Member Services at (716) 631-8701 or 1-800-501-3439 (TTY: 711), Monday – Friday, 8 a.m. – 8 p.m. or email memberservice@servicing.independenthealth.com

Independent Health

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