

If You Need Urgent Medical Services

A BETTER ALTERNATIVE TO GOING TO THE EMERGENCY ROOM

When you need medical assistance or have medical questions and can't reach your doctor, Independent Health provides you with options that make it easy to get the care and service you need – when you need it.

- **Call the 24-Hour Medical Help Line* at 1-800-501-3439 (TTY: 711) and speak with a nurse about your health concern.**
- Get access to urgent medical services – an alternative to emergency rooms if you are not experiencing a life-threatening condition.
- For the most up-to-date list of Urgent Care Centers, please visit independenthealth.com. The facilities listed below are participating with Independent Health as of September 28, 2020 and can change at any time.

URGENT MEDICAL SERVICE PROVIDERS

AMHERST

WellNow Urgent Care

3921 Harlem Road
Amherst, 14226
(716) 541-0550
8 a.m.–8 p.m., 7 days a week.

3980 Sheridan Dr.
Amherst, 14226
(716) 929-2800
8 a.m.–8 p.m., 7 days a week.

3190 Niagara Falls Blvd.
Amherst, 14228
(716) 799-8790
8 a.m.–8 p.m., 7 days a week.

WNY Immediate Care

2099 Niagara Falls Blvd.
Amherst, 14228
(716) 564-2273
Mon.–Fri, 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

AUBURN

WellNow Urgent Care

271 Grant Ave., Ste 100
Auburn, 13021
(315) 704-6097
8 a.m.–8 p.m., 7 days a week.

BATAVIA

WellNow Urgent Care

4189 Veterans Memorial Dr.
Batavia, 14020
(585) 201-5598
8 a.m.–8 p.m., 7 days a week.

Genesee Urgent Care

35 Batavia City Ctr.
Batavia, 14020
(585) 250-4201
Mon.–Fri, 9 a.m.–9 p.m.
Sat./Sun./Holiday, 10 a.m.–6 p.m.

United Memorial Batavia Urgent Care

16 Bank St.
Batavia, 14020
(585) 815-6715
Mon.–Fri, 11 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–7 p.m.

BUFFALO

WNY Immediate Care

2497 Delaware Ave.
Buffalo, 14216
(716) 874-2273
Mon.–Fri, 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

CHEEKTOWAGA

WellNow Urgent Care

3450 Union Rd.
Cheektowaga, 14225
(716) 395-2043
8 a.m.–12 a.m., 7 days a week.

CICERO

WellNow Urgent Care

8003 Route 11
Cicero, 13039
(315) 288-4006
8 a.m.–8 p.m., 7 days a week.

CUBA

Cuba Memorial Hospital

140 W. Main St.
Cuba, 14727
(585) 968-2000
Open 24 hours, Mon.–Sun.
Includes holidays.

DEPEW

WellNow Urgent Care

4827 Transit Rd.
Depew, 14043
(716) 771-3394
8 a.m.–8 p.m., 7 days a week.

DUNKIRK

WellNow Urgent Care

3916 Vineyard Drive
Dunkirk, 14048
(716) 413-0038
8 a.m.–8 p.m., 7 days a week.

EAST AMHERST

WellNow Urgent Care

5965 Transit Rd.
E. Amherst, 14051
(716) 362-1093
8 a.m.–8 p.m., 7 days a week.

ELMIRA

WellNow Urgent Care

830 County Rd. 64
Elmira, 14903
(607) 846-2030
Mon.–Fri, 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–6 p.m.

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*Independent Health's 24-Hour Medical Help Line should not be used for diagnosis or as a substitute for a physician.



URGENT MEDICAL SERVICE PROVIDERS *(continued)*

FAIRMOUNT

WellNow Urgent Care
3504 W. Genesee St.
Fairmount, 13219
(315) 401-0754
8 a.m.–8 p.m., 7 days a week.

FAIRPORT

WellNow Urgent Care
18 Courtney Dr.
Fairport, 14450
(585) 421-7537
8 a.m.–8 p.m., 7 days a week.

FAYETTEVILLE

WellNow Urgent Care
6870 East Genesee St.
Fayetteville, 13066
(315) 679-4367
8 a.m.–8 p.m., 7 days a week.

GENEVA

WellNow Urgent Care
1 White Springs Rd.
Geneva, 14456
(315) 230-4074
8 a.m.–8 p.m., 7 days a week.

GOWANDA

**Gowanda Urgent Care
& Medical Center**
34 Commercial St.
Gowanda, 14070
(716) 532-8100
8 a.m.–8 p.m., 7 days a week.

HUDSON

WellNow Urgent Care
446 Fairview Ave., Suite 200
Hudson, 12534
(518) 267-3496
8 a.m.–8 p.m., 7 days a week.

ITHACA

WellNow Urgent Care
740 South Meadow St.
Ithaca, 14850
(607) 319-4563
Mon.–Fri., 8 a.m.–8 p.m.
Sat. and Sun., 8 a.m.–5 p.m.

JAMESTOWN

WellNow Urgent Care
Riverwalk Center
15 S. Main St.
Jamestown, 14701
(716) 489-3144
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–2 p.m.

LAKEWOOD

WellNow Urgent Care
390 East Fairmount Ave.
Lakewood, 14750
(716) 526-0156
8 a.m.–8 p.m., 7 days a week.

LANCASTER

WNY Immediate Care
5014 Transit Rd.
Lancaster, 14043
(716) 684-2273
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

LATHAM

WellNow Urgent Care
800 New Loudon Rd., Suite 1400
Latham, 12110
(518) 218-4220
8 a.m.–8 p.m., 7 days a week.

LEROY

United Memorial LeRoy Urgent Care
8745 Lake Street Rd. (Rte. 19)
LeRoy, 14482
(585) 768-4220
Mon.–Fri., 11 a.m.–7 p.m.
Sat., Sun. and holidays, 9 a.m.–5 p.m.

LIVERPOOL

WellNow Urgent Care
3840 State Rd. 31
Liverpool, 13090
(315) 715-6319
8 a.m.–8 p.m., 7 days a week.

7375 Oswego Rd., Suite 1
Liverpool, 13090
(315) 291-0064
8 a.m.–8 p.m., 7 days a week.

LOCKPORT

ENH Express Care
5875 S. Transit Rd.
Lockport, 14094
(716) 433-9525
Mon.–Fri., 9 a.m.–9 p.m.
Sat./Sun./Holiday, 10 a.m.–6 p.m.

NIAGARA FALLS

WellNow Urgent Care
7432 Niagara Falls Blvd.
Niagara Falls, 14304
(716) 371-4260
8 a.m.–8 p.m., 7 days a week.

Niagara Falls Urgent Care

3117 Military Rd.
Niagara Falls, 14304
(716) 714-4112
Mon.–Sat., 9 a.m.–9 p.m.
Sun., 9 a.m.–3 p.m.

OLEAN

WellNow Urgent Care
921 Wayne St.
Olean, 14760
(716) 379-8600
8 a.m.–8 p.m., 7 days a week.

ONEIDA

WellNow Urgent Care
109 Genesee St.
Oneida, 13421
(315) 231-5530
8 a.m.–8 p.m., 7 days a week.

ONEONTA

WellNow Urgent Care
5001 State Highway 23
Oneonta, 13820
(607) 376-5346
8 a.m.–8 p.m., 7 days a week.

ORCHARD PARK

WellNow Urgent Care
3245 Southwestern Blvd.
(at Five Corners)
Orchard Park, 14127
(716) 362-8777
8 a.m.–8 p.m., 7 days a week.

WNY Immediate Care

3050 Orchard Park Rd.
Orchard Park, 14224
(716) 675-3700
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

OSWEGO

WellNow Urgent Care
200 E. 1st Street
Oswego, 13216
(315) 207-7391
8 a.m.–8 p.m., 7 days a week.

PLATTSBURGH

WellNow Urgent Care
474 Route 3
Plattsburgh, 12901
(518) 336-3071
8 a.m.–8 p.m., 7 days a week.

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URGENT MEDICAL SERVICE PROVIDERS *(continued)*

ROCHESTER

WellNow Urgent Care

3648 Dewey Ave.
Rochester, 14616
(585) 786-3503
8 a.m.–8 p.m., 7 days a week.

2232 Lyell Avenue
Gates, 14606
(585) 417-4125
8 a.m.–8 p.m., 7 days a week.

1238 East Ridge Rd.
Irondequoit, 14621
(585) 537-3792
8 a.m.–8 p.m., 7 days a week.

Rochester Immediate Care

Brighton

1881 Monroe Ave.
Brighton, 14618
(585) 613-3099
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Greece

2745 West Ridge Rd.
Greece, 14626
(585) 225-5252
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Henrietta

2685 East Henrietta Rd.
Henrietta, 14467
(585) 444-0058
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Irondequoit

2701 Culver Rd.
Rochester, 14662
(585) 266-4000
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Penfield

2226 Penfield Rd., Rte. 441
Penfield, 14526
(585) 388-5280
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

Webster

1065 Ridge Rd.
Webster, 14580
(585) 872-2273
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.

ROME

WellNow Urgent Care

103 West Dominic Rd., Ste 10
Rome, 13440
(315) 271-2394
8 a.m.–8 p.m., 7 days a week.

4752 Commercial Drive, Suite 1
New Hartford, 13413
(315) 275-3046
8 a.m.–8 p.m., 7 days a week.

SCHENECTADY/NISKAUNA

WellNow Urgent Care

445 Balltown Rd., Ste 1
Schenectady, 12304
(518) 387-3566
8 a.m.–8 p.m., 7 days a week.

SPENCERPORT

Strong Urgent Care

42 Nichols St.
Spencerport, 14559
(585) 349-7094
9 a.m.–9 p.m., 7 days a week.

SYRACUSE

WellNow Urgent Care

6227 Thompson Rd.
Syracuse, 13206
(315) 937-2007
8 a.m.–8 p.m., 7 days a week.

3800 W. Genesee St.
Syracuse, 13219
(315) 552-9080
8 a.m.–11 p.m., 7 days a week.

TONAWANDA

WellNow Urgent Care

1751 Sheridan Dr.
Tonawanda, 14223
(716) 362-1093
8 a.m.–8 p.m., 7 days a week.

UTICA

WellNow Urgent Care

230 N. Genesee St.
Utica, 13502
(315) 275-3214
8 a.m.–8 p.m., 7 days a week.

WARSAW

Wyoming Urgent Care

76 North Main St.
Warsaw, 14569
(585) 786-0101
Mon.–Fri., 2–7 p.m.
Sat., 9 a.m.–5 p.m.
Sun., 9 a.m.–4 p.m.

WATERTOWN

WellNow Urgent Care

1233 Arsenal St.
Watertown, 13601
(315) 221-5289
8 a.m.–8 p.m., 7 days a week.

WEST SENECA

WellNow Urgent Care

1956 Ridge Rd.
West Seneca, 14224
(716) 608-0041
8 a.m.–8 p.m., 7 days a week.

WILLIAMSVILLE

WNY Immediate Care

7616 Transit Rd.
Williamsville, 14221
(716) 204-2273
Mon.–Fri., 9 a.m.–9 p.m.
Sat. and Sun., 9 a.m.–8 p.m.
Holiday hours vary; please call.

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SPECIALIZED IMMEDIATE CARE

AcuteKids Pediatric Urgent Care

1243 Bay Rd.
Webster, 14580
(585) 787-4073
Mon.–Fri., 12 p.m.–10 p.m.
Sat. and Sun., 10 a.m.–8 p.m.

Excelsior Express Orthopaedics

(Immediate Care for orthopaedic injuries, such as fractures, sprains and strains.)
3925 Sheridan Dr.
Amherst, 14226
(716) 250-9999
Mon.–Fri., 8 a.m.–9 p.m.
Sat., 2 p.m.–7 p.m.
Closed on Sundays.

8750 Transit Rd., Suite 105
East Amherst, 14051
(716) 250-9999
Mon.–Fri., 4 p.m.–8 p.m.
Sat. and Sun., 12 p.m.–4 p.m.

10175 Niagara Falls Blvd.
Niagara Falls, 14304
(716) 250-9999
Mon.–Fri., 8 a.m.–9 p.m.
Sat., 9 a.m.–2 p.m.
Closed on Sundays.

Pediatric & Adolescent Urgent Care of WNY

(Pediatric After-Hours Care)
1800 Maple Rd., Suite 100
Williamsville, 14221
(716) 636-KIDS (5437)
10 a.m.–10 p.m., 7 days a week.

3055 Southwestern Blvd., Suite 104
Orchard Park, 14127
(716) 636-KIDS (5437)
Mon.–Fri., 4 p.m.–10 p.m.
Sat. and Sun., 10 a.m.–10 p.m.

UB Orthopaedics & Sports Medicine UBOrthoCare

(Immediate Care for orthopaedic injuries, such as fractures, sprains and strains.)
4949 Harlem Rd.
Amherst, 14226
(716) 204-3200
Mon.–Fri., 9 a.m.–9 p.m.
Sat., 9 a.m.–4 p.m.
Closed on Sundays.

6934 Williams Rd., Ste. 600
Niagara Falls, 14304
(716) 204-3200
Mon.–Thurs., 8 a.m.–8 p.m.
Closed Fri.–Sun.

If you have questions regarding the listed Urgent Care Centers, copays or coinsurance, please call Member Services at (716) 250-4401 or 1-800-665-1502 (TTY: 711) October 1 – March 31: Monday – Sunday, 8 a.m. – 8 p.m.; April 1 – September 30: Monday – Friday, 8 a.m. – 8 p.m.

