



# Independent Health Member Claim Form

**For medical claims, mail completed form together with all itemized bills to**

Independent Health Claims Department, P.O. Box 9066, Buffalo, NY 14231

**For pharmacy claims, mail completed form together with all itemized bills to**

Independent Health, Attn: Pharmacy Claims, P.O. Box 9066, Buffalo, NY 14231

Member Last Name	First Name	ID No. with <b>2 digit suffix</b>	Group No.
Address No. and Street	City	State	Zip Code
Member Date of Birth - MM/DD/YYYY	Patient Relationship to Subscriber <input type="checkbox"/> self <input type="checkbox"/> spouse <input type="checkbox"/> child		Gender
Were services related to an accidental injury? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, complete <input type="checkbox"/> work <input type="checkbox"/> auto <input type="checkbox"/> motorcycle <input type="checkbox"/> other		Date of accident
Name of other insurance company	Policy #		

- If the claim is for someone other than you, please submit the **Assignment of Representative (AOR) Form.\***
- For services not rendered in the USA, all information must be translated in English.
- Independent Health will reimburse the provider if the provider is participating with Independent Health.

## Provider Information (please contact the provider for the following information)

Provider Full Name
Provider Address
Provider Phone #
Provider NPI #
Provider Tax ID # (TIN)
Reason for Visit
Date of Service
Expected Reimbursement

**Proof of Payment is Required**

check     cash     credit/debit card     money order     wire transfer

**Do You Have Travel Insurance?**

Yes     No    If yes, a copy of your Travel Insurance policy must be provided to us for review for potential payment.

**Your Reason for Submitting This Claim (check one box only):**

- The provider or supplier refused to file a claim for the Medicare Covered Services.
- The provider or supplier is unable to file a claim for the Medicare Covered Services.
- The provider or supplier is not enrolled with Medicare.

Failure to submit **original invoices** will result in a denial of the claim. Any missing information will cause a delay in processing.

- Original itemized receipts, including all pertinent information, must be submitted with this claim form.
- Itemized bills are required and MUST indicate all of the following information:
  - Member's full name and address on the provider's letterhead
  - Diagnosis or description of illness or injury
  - Type of service or supply that was performed / provided
  - Place of service (e.g., office visit, inpatient hospital, outpatient hospital, emergency room, urgent care, telemedicine/virtual visit, laboratory, dental or pharmacy)
  - Date of service
  - Billed charge for each service
  - Total amount paid
- Make copies of the original receipts for your files before submitting

**AFFIRMATION:** I hereby affirm that the above statements and information on the enclosed bills/receipts are complete and accurate to the best of my knowledge. I also agree to reimburse Independent Health to the extent of any overpayment which is in excess of the amounts payable under my contract/rider(s). In addition, I hereby authorize Independent Health to obtain any information which may be necessary to determine benefits. A photocopy of this authorization will be valid.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

**All claims will be processed according to the terms, conditions and exclusions of your contract.**

If you have any questions about this form, please call our Member Services department at **(716) 631-8701** or **1-800-501-3439**, Monday - Friday, 8 a.m. - 8 p.m.

You can also submit your completed claim form electronically to Independent Health at **memberservice@servicing.independenthealth.com**.

For Medicare: Call **(716) 250-4401** or **1-800-665-1502** (TTY: **711**), October 1 – March 31: Monday – Sunday, 8 a.m. – 8 p.m.; April 1 – September 30: Monday – Friday, 8 a.m. – 8 p.m.

You can also submit your completed claim form electronically to Independent Health at **medicareservice@servicing.independenthealth.com**.

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

\*Applies to Medicare Advantage plan members only.

Independent Health is a Medicare Advantage organization with a Medicare contract offering HMO, HMO-SNP, HMO-POS and PPO plans. Enrollment in Independent Health depends on contract renewal.

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